

**CONDITIONS OF BOOKING – THE WINDSOR HOUSE HOTEL, 19
HORNBY ROAD, BLACKPOOL, FY1 4QG.**

All accommodation is offered subject to availability and at the tariffs applicable according to the season.

Deposits of £10 per person are required.

Meal times are pre-arranged and no allowance can be made for meals not taken.

Breakfast 9 am.

Evening meal (when available) – 5 pm.

Rooms must be vacated by 10 am on day of departure.

The proprietors cannot accept responsibility for loss of guest's property unless handed in for safe custody.

Should you be delayed on your journey and not be arriving at your intended arrival time – we would ask that you telephone and advise us accordingly.

In the event of any cancellation or curtailment – should the accommodation not be re-let, the person in whose name the booking is made will be liable to pay for the costs as per the reservation, less an allowance for food and service.

Deposits are not refundable, but will be deductible from any claims for compensation arising from any cancellation or curtailment of contract.

The proprietors reserve the right to amend, curtail or terminate any booking should the conduct of any guest cause any detriment to the well being or comfort of other guests.

Holiday Insurance is recommended.

SMOKING POLICY

We take the comfort and safety of our guests seriously and want you to enjoy your stay with us in clean and pleasant surroundings.

FOR THOSE GUESTS WHO SMOKE – PLEASE READ THE INFORMATION BELOW –

IT MAY BE BORING – BUT IT IS IMPORTANT.

SMOKING (in line with Government Legislation)

THE **WHOLE** OF WINDSOR HOUSE HOTEL IS NO SMOKING.

ANY BEDROOMS TAINTED BY RESIDUAL TOBACCO ODOURS WILL BE SPECIALLY CLEANED AND AIRED OVER A 24 HOUR PERIOD AND ALL CHARGES RESULTING FROM THIS, BOTH ACTUAL AND LOSS OF BUSINESS (AT PREVAILING B&B RATES) WILL BE CHARGED TO THE PERSON IN WHOSE NAME THE BOOKING IS MADE.

For the warmer months we have a small outside sitting area at the front for any guests to use.

During colder times there is an ashtray secured to the outside wall by the front door – smokers can stand just outside the front door.

Please respect the above conditions – we want to keep our hotel in tip top condition and hope that you will return to stay with us again.

Keith and Julie.